



ARMA ANNUAL CONFERENCE and DINNER

Thursday 18th October 2018

Park Plaza Westminster Bridge Hotel
200 Westminster Bridge Road, London SE1 7UT

CONFERENCE 10.00-17.00 : DINNER FROM 18.30



Agents for Change

- An up-to-the-minute report from keynote speaker Professor Nicholas Hopkins on the Law Commission's work on residential leasehold and commonhold reform
- A first-hand insight into Dame Judith Hackitt's Independent Review of Building Regulations and Fire Safety
- Hear the very latest on the regulation of managing agents from the MHCLG
- The pros and cons of leasehold reform and the regulation of managing agents
- Gain a better understanding of ARMA's strategic direction
- A digital marketing guru's view on how PropTech will impact on the sector
- What is the role of women in property management?
- Look at the cases that changed the law in 2018 from top barristers.

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#ARMAConf2018

ARMA ANNUAL CONFERENCE 2018



At a time of unprecedented change, our theme this year is **Agents for Change**. During the day we will be exploring the key challenges facing the sector – the repercussions of the Grenfell tragedy, regulation of managing agents and leasehold law reform – and asking the question: are we agile enough not only to survive but also to thrive?

This year's Annual Conference and Dinner will be held on Thursday 18th October at the Park Plaza Westminster Bridge Hotel (London SE1, adjacent to Waterloo Station), and the event continues to be the residential leasehold sector's largest annual conference.

CORE FOCUS

We are delighted to have secured some first-class speakers and pre-eminent experts in their field.

Cassandra Zanelli, Partner at PM Legal Services, will be our Moderator for the day.

We will be welcoming Tony Hymers' maiden speech as ARMA Chair, and ARMA CEO Dr Nigel Glen will provide an update on ARMA's strategy and direction.

Andrew Pattison, MHCLG, has been leading the team supporting Dame Judith Hackitt's Independent Review of Building Regulations and Fire Safety and will present the findings from the Review.

The core focus of the programme will comprise three consecutive sessions: keynote speaker Law Commissioner Professor Nicholas Hopkins will provide an update on residential leasehold and commonhold reform; Lakhbir Hans, Deputy Director MHCLG, will present a review of the regulation of managing agents; and Jim Fitzpatrick, MP for Poplar and Limehouse, and Barrister Simon Allison will take us through the pros and cons of the Law

Commission's and MHCLG's projects.

This will lead into our expert panel discussion which will debate the future of leasehold and we will be joined by James Duncan (Partner, Winckworth Sherwood), Graham Donaldson (Director, Mainstay Group) and Debra Yudolph (Partner, SAY Property Consulting).

SESSIONS

After lunch, digital marketing guru James Dearsley will deliver a thought-provoking insight into how PropTech will impact on the sector, while Sue Petri will take a look at the role of women in property management and consider the lessons that can be learned.

To bring the day to a close, the ever-entertaining Justin Bates and Ayesha Omar from Arden Chambers will provide a legal update on recent case law.

Our post-Conference drinks reception is a great opportunity for delegates to relax, compare notes and discuss the main points from the day. This will be followed by Dinner and a yet-to-be-revealed entertainment act.

We have pleasure in enclosing full details of what will be a stimulating and refreshing programme on the following pages.

TIMINGS

The auditorium opens at 9.30. Conference will start at 10.00 and finish at 17.00. Dinner will be from 18.30.

BOOK NOW

The ARMA Conference is now available to book at our website: www.membersarea.arma.org.uk/client/conference/booking.

SPONSORS

You will have the opportunity to meet our sponsors in the two exhibition areas to renew old acquaintances and meet potential news suppliers to discuss how their products and services can add value to your business.

Book now to avoid disappointment. We look forward to seeing you there!



WHY YOU SHOULD ATTEND



The ARMA Conference is an essential diary date for anyone involved in the management of long leasehold residential property. It offers:

- The sector's 'go to' conference where you will feel the pulse of the industry
- An in-depth look at the latest issues affecting property management
- Detailed analysis of the current technical and legal matters
- Expert and engaging industry speakers dealing with the key topics of the day
- An opportunity to debate with, and get answers from, the speakers and fellow delegates
- The ideal networking environment.

SPEAKERS AND PROGRAMME

The auditorium will open at 09.30 and formal events begin at 10.00. The Conference will finish at 17.00.

SESSION 1



INTRODUCTION AND WELCOME FROM THE MODERATOR

Cassandra Zanelli, Partner, PM Legal Services



CHAIR'S WELCOME

Tony Hymers, Director, Burlington Estates



CEO UPDATE

Dr Nigel Glen, CEO of ARMA



INDEPENDENT REVIEW OF BUILDING REGULATIONS AND FIRE SAFETY

Andrew Pattison, Review Team Leader, MHCLG

REFRESHMENTS AND NETWORKING



SESSION 2



LAW COMMISSION UPDATE ON RESIDENTIAL LEASEHOLD AND COMMONHOLD REFORM

Professor Nicholas Hopkins, Law Commissioner



AN UPDATE ON LEASEHOLD REFORM, INCLUDING REGULATION OF MANAGING AGENTS

Lakhbir Hans, Deputy Director, MHCLG



PROS & CONS OF LAW COMMISSION AND MHCLG PROPOSALS FOR LEASEHOLD

Jim Fitzpatrick MP & Simon Allison, Barrister, Hardwicke



THE FUTURE OF LEASEHOLD: EXPERT PANEL DEBATE

James Duncan – Chair (Partner, Winckworth Sherwood)
Professor Nicholas Hopkins (Law Commissioner)
Jim Fitzpatrick (MP for Poplar & Limehouse)
Simon Allison (Barrister, Hardwicke)
Graham Donaldson (Director, Mainstay Group)
Debra Yudolph (Partner, SAY Property Consulting)



LUNCH AND NETWORKING



SESSION 3



WELCOME BACK FROM THE MODERATOR

Cassandra Zanelli, Partner, PM Legal Services



HOW WILL PROPTECH IMPACT ON THE SECTOR?

James Dearsley, Founder, The Digital Marketing Bureau



WOMEN, KNOW YOUR PLACE. WHAT IS THE ROLE OF WOMEN IN PROPERTY MANAGEMENT?

Sue Petri, Sue Petri Consulting

REFRESHMENTS AND NETWORKING



SESSION 4



LOOKING AT THE CASES THAT CHANGED THE LAW IN 2018

Justin Bates and Ayesha Omar, Barristers, Arden Chambers



CLOSING REMARKS

Tony Hymers, Director, Burlington Estates

17.00 FINISH - DRINKS RECEPTION



Join us for a sparkling end to round off a memorable day.

Programme, timing and speakers are subject to final confirmation.



ARMA DINNER 2018



18.30 DINNER REGISTRATION

19.30 CALL TO DINNER

21.30 ENTERTAINMENT

22.00 RETIRE TO CASH BAR

24.00 CARRIAGES

We would like to invite you to our annual ARMA Dinner in the sumptuous surroundings of the Park Plaza Westminster Bridge Hotel ballroom. Dinner is open to members and non-members. The event gives delegates the opportunity to socialise and relax after a long day and sponsors the opportunity to network with the sector's leading property managers.

The ARMA Dinner is always a most enjoyable and entertaining evening and is a great opportunity to meet like-minded professionals in a warm and friendly atmosphere. It will begin with a drinks reception shortly after the conclusion of Conference, followed by a three-course dinner and entertainment. Places are usually at a premium so please book early.

Bookings for overnight accommodation can be arranged directly with the Park Plaza Westminster Bridge Hotel, where the ARMA Secretariat team has managed to secure a discounted rate, or at the hotel of your choice of course. Again, we advise you to book early.

If you would like further information or have any queries, please contact Yen Ly on 020 7978 2607 or email yen@arma.org.uk.

To book your place at Dinner, please go to our website: www.membersarea.arma.org.uk/client/conference/booking.

Post conference drinks sponsor





ARMA CONFERENCE and DINNER – TERMS & CONDITIONS

DATE

ARMA's Annual Conference & Dinner will take place on Thursday 18th October 2018.

VENUE

Park Plaza Westminster Bridge Hotel
Lambeth, London SE1 7UT

Tel: 0844 415 6790

<https://www.parkplaza.co.uk/london-hotel-gb-se1-7ut/gbwestmi>

FEE

CONFERENCE ONLY [10.00-17.00]:

- ARMA members and members' guests: £295 + VAT
- Non-members: £420 + VAT

The delegate rate includes attendance at all the conference sessions, supporting documentation, refreshments on arrival, mid-morning and mid- afternoon breaks and lunch.

Dress code for conference: Business attire.

DINNER ONLY [18.30-22.00]:

- ARMA members and members' guests: £120 + VAT
- Non-members: £150 + VAT

The guest rate includes a one hour wine reception, three-course dinner with half a bottle of wine per person and evening entertainment.

Dress code for dinner: Lounge suites. Ladies may wear dresses.

CONFERENCE & DINNER [timings as above]:

- ARMA members and members' guests: £345 + VAT
- Non-members: £520 + VAT

BOOKING

Bookings can only be made by completing and submitting the online form. Payment must be made at time of booking. Visit www.membersarea.arma.org.uk/client/conference/booking.

Confirmation of your booking will be sent to you within an hour of submission. If you haven't received confirmation of your booking within this time, please contact Yen Ly on yen@arma.org.uk.

CPD

Qualification for CPD attendance (5½ hours) should be checked by delegates with their own professional bodies. Certificates will be automatically issued to all participants shortly after the event.

SPONSORSHIP

It should be noted that the sponsorship of these events in no way represents an endorsement by ARMA of the sponsors' products or services.

ACCOMMODATION

Your booking does not include overnight accommodation at the hotel and should you wish to book a room please visit the hotel's website rates and booking information – <https://www.parkplaza.co.uk/london-hotel-gb-se1-7ut/gbwestmi>

CANCELLATIONS

Bookings are non-refundable. However, substitutions may be made without penalty but must be received in writing prior to the event.

TERMS & CONDITIONS

ARMA reserves the right at any time and without prior notice to change the venue and date of the conference and/ or speaker(s)/moderator and/or the contents of the programme from those described.

ARMA also reserves the right and without further liability to cancel the programme in which event all monies will be refunded – but no further liability can be accepted. ARMA does not accept responsibility for the views and opinions expressed by any speaker or other person at the conference and dinner.

DATA PROTECTION

The information you provide on the booking form will be held by the organisers in a database and may be used to keep you informed of ARMA's activities and the products/services of the conference and dinner sponsors.

A photographer will be present at the event. Photographs will be used for future marketing. If you would prefer for your image not to be used please notify an ARMA member of staff.

A copy of our Privacy Policy can be found on our website: www.arma.org.uk/privacy-policy.

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CONTACT US

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